

Office use only	
Policy Number:	
Claim Number:	

## **NBL**



# PERSONAL INJURY CLAIM FORM

Completed claim forms are to be sent to;

**Fullerton Health Corporate Services** 

Level 10, 33 York Street Sydney NSW 2000

Phone (02) 8256 1770 Fax (02) 8256 1775

Email claims@fullertonhealthcs.com.au



#### **INSURANCE BROKER FOR 3x3 HUSTLE**

Authorised Representative No. 432898 a corporate authorised representative of Willis Australia Limited AFSL: 240600

Phone (02) 8599 8660 or local call cost only 1300 945 547

## 3x3 HUSTLE SUMMARY OF INSURANCE COVER

#### **Death & Permanent Disablement**

A lump sum benefit is payable in the event of Death or a Permanent Disability. The scale of benefits is defined in the policy. The Death benefit is \$100,000 for members aged 18-75 or \$20,000 for persons under 18 years of age or over 75 years of age.

#### **Non-Medicare Medical Expenses**

Reimburses up to 90% of Non-Medicare medical expenses up to a maximum of \$2,000 (\$5,000 for Volunteers) with Ambulance Transport costs reimbursed 100% up to the maximum benefit limit. Claimable expenses are private hospital bed and theatre fees, ambulance, dental, physiotherapy etc, net of any recoveries from private health insurance – subject to a nil excess for claimants who are covered by private health insurance or \$50 for claimants who do not have private health insurance. Cover is limited to expenses incurred within 12 months from the date of injury.

#### **Student Tutorial**

Reimburses up to 80% of costs incurred up to a maximum of \$200 per week for home tuition by a qualified tutor if the injury stops the Insured Person from going to their external tutor outside the home for up to 52 weeks with a 7-day excess period.

### Domestic Help Benefit

Reimburses up to 80% of costs incurred up to a maximum of \$200 per week for a recognised and licensed home help service if the Injury stops the Insured Person from usual and normal duties as a homemaker (or sole provider for dependent children). Usual and normal duties include child-minding, cleaning, cooking, school pick up and drop offs for up to 52 weeks with a 7-day excess period.

#### Loss of Income

Weekly Benefit is 100% of earnings, if you are prevented from working in your occupation as a result of your injury, up to a maximum of \$250 per week, whichever is the lesser amount (higher limits apply for volunteers). The benefits period is 52 weeks from the date of injury and the excess is 7 days.

#### **Funeral Benefit**

The insurer will pay up to an additional \$10,000 for funeral expenses in the event of the Death of the Insured Person where the Death is covered by this Policy.

#### **Important Notes**

This insurance cover is underwritten by:-

Arch Underwriting at Lloyd's (Australia) Pty Ltd Level 4, 68 York Street, Sydney NSW 2000 ABN 51 051 374 228

- 1. This summary of cover provides factual information about the 3x3 Hustle Insurance Program.
- 2. This information is only a summary of the cover provided. The policy with full conditions is available by contacting 3x3 Hustle or visiting www.3x3hustle.com
- 3. This insurance program commences on 24 November 2018 to 24 November 2019.
- 4. V-Insurance facilitates this insurance program which provides benefits to those registered members of 3x3 Hustle who, through injury or accident, incur financial loss and who would otherwise not have received assistance. The program seeks to provide benefits to those most exposed and to maintain protection at the lowest possible cost to membership. It therefore cannot provide 100% cover or a benefit for every loss that occurs. Federal Government Legislation prevents insurance companies from paying any insurance benefit for a medical service that is covered by Medicare. This legislation also applies to the Medicare gap. In addition to these policies all members and officials are encouraged to take out private health insurance.
- 5. You can't claim for any services where you receive a rebate from Medicare.
- 6. Submit only original receipts with your claim form. We recommend you retain a copy of all receipts and your claim form for your records.
- 7. Claim through your Private Health Fund first, where possible.
- 8. 3x3 Hustle is not and does not represent itself as a registered insurance broker by endorsing the products outlined in this claim form.

www.vinsurancegroup.com



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### **HOW TO MAKE A CLAIM**

Dear 3x3 Hustle member,

Please find attached a claim form. Before lodging this form, please ensure all sections are fully completed. Failure to complete all sections of this form properly may delay settlement of your claim.

- 1. Only one claim form (per injury) is required. A claim form should be completed and submitted as soon as you become aware that you will be making a claim. You do not have to wait until after you have completed treatment for your injury to lodge your claim form.
- 2. Please ensure that you fully complete pages 4, 5, & 6 and sign and date the Declaration.
- 3. For claims involving Loss of Income:
  - a) You must complete page 7 and have your employer/salary officer complete page 7. If self-employed, you must have your accountant complete these details;
  - b) You must attach at least two payslips including the most recent full period pre-Injury.
  - c) Have your Attending Physician complete the page titled "Doctor's Statement" on page 11. This may be completed by a Physiotherapist for minor injuries only.
- 4. For claims involving Non-Medicare medical expenses:
  - a) Medical treatment must be certified necessary by an attending physician and incurred within Australia. (An attending physician includes a general practitioner, physiotherapist, chiropractor or dentist).
  - b) Have your Attending Physician complete the "Attending Physician" statement on pages 9 & 10.
- 5. Please attach all itemised receipts (be sure to copy them before you claim with your health fund as they will retain the original). Hospital claims must be accompanied by an itemised Invoice, not just the estimate. If treatment is covered by your Private Health Fund please send their rebate advice with a copy of the relevant account/invoice.

#### Please note:

No cover is provided for Surgeons, Anaesthetists, Doctors, X-rays or other accounts which are partly covered by Medicare. The Australian Health Insurance Act does not permit the insurer to contribute to any charges covered by Medicare (including the Medicare Gap).

The insurer will pay a percentage of the amount, as indicated in the Policy schedule, for private hospital bed and theatre fees, dental, ambulance (if not otherwise covered), chiropractic, physiotherapy, osteopath, naturopath, massage and pay for orthotics prescribed by a surgeon to aid recovery.

Subject to the Insurance Contracts Act 1984 any treatment rendered necessary by injury must be completed within 12 calendar months from the date of such injury occurring.

- **9.** Once you have fully completed all sections of the claim form, please have your 3x3 Hustle Official complete and sign page 5 and confirm your injury occurred during a sanctioned activity.
- **10.** Once you have completed your claim form, please forward to Fullerton Health Corporate Services. They handle all claims for the insurer.

#### **Fullerton Health Corporate Services**

Level 10, 33 York Street Sydney NSW 2000

Phone +61 2 8256 1770 Fax +61 2 8256 1775

Email claims@fullertonhealthcs.com.au

- **11.** Reimbursement will be paid to you directly by Fullerton Health Corporate Services by deposit into your nominated bank account.
- **12.** Once your claim is registered, you can submit ongoing receipts via Fullerton Health. Fullerton Health can also be reached on the above contact details should you wish to make enquiries relating to the progress of your claim.
- **13.** If you have any further queries relating to your claim or the cover in place, please do not hesitate to call the V-Insurance Group Team on ph: (02) 8599 8660 or 1300 945 547.



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## PERSONAL ACCIDENT CLAIM FORM

CLAIMANT DETAILS		
Team Name:	Hustle Pass Number:	Event Name:
Claimant's Name:		
Age Group/Grade:		
Gender (please tick):   Male  Female	Occupation:	Date of Birth: / /
Address:		State Postcode
Email:		
Phone Number (Work):	Home:	
( )	( )	
Mobile Number:		
Please tick the category applicated If Other, please advise	•	Referee
DECLARATION AGREEME	NT AND AUTHORISATION BY CLAI	MANT
	ich I have provided, is true, correct and complet ve concealed information of a material nature rel	
information about me from and to the practice, any medical services pro institutions including banks, the Tacconsultation, treatment including pro-	ng and their claims managers, Fullerton Health the Health Insurance Commission, any insurance vider, any past or present employer, investigated action Department or my accountant with respective properties of the properties of t	e company, any hospital, physician, medical tors, insurance reference bureau, financial ect to any sickness, injury, medical history, lical records and tests and reports, medical
I consent to the collection, use and cassess the claim. Arch Underwriting policy which is readily available upor	disclosure of personal information by Arch Under complies with the obligations of the Privacy Act 2 or request.	writing and their service providers in order to 2001 and the principals laid out in our privacy
Signature of Claimant (or Legal Guardian if under 18 years of a		Date
Name of Guardian:		



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DECLARATION BY EVENT ORGANI	SER				
Name of Hustle Organiser:	١	lame of Franchise/Offic	cial makinç	this stateme	ent:
Official Position:	Т	elephone Number: (	)		
	E	Email:			
Address				State	Postcode
I, the above mentioned 3x3 Hustle Official, confirm that the cla the Personal Accident Insurance with Arch Underwriting Limite the best of my knowledge and belief the information referred to	ed at the time of the	accident, that the information co			
Do you have any comments in relation to the lf yes, please detail below	is claim?		☐ Yes	☐ No	
Dated: / / Signature	of Event Orga	aniser:			
ACCIDENT DETAILS  Describe how the accident happened?					
Describe your injury?					
When did your accident occur?  Date:	1 1	Time:		am/pm	
Please provide the address of where the inju	ury occurred?				
State the name of any one witness to the inj	ury:	Address of Witness	:		
Person to whom accident/incident reported?	)	Date and time repor	ted?		
		Date: / /	Tim	e:	am/pm
Brief summary of treatment/action taken at t	he time of the	accident/incident?			
Was hospitalisation required?		If yes, please advise	e the name	of hospital?	)
If admitted into hospital, how long were you	there?	Name of person wh	o gave tre	atment?	



Advise when you did (or expect to):	Cease work/normal activit	ies
	Cease training	
	Cease participating	
	Resume work/normal activ	vities
	Resume training	
	Resume participating	
Have you ever had this injury (similar injuries) in	n the past? ☐ Yes ☐ No	If yes, please advise when?

The following information is required for 3x3 H these questions will not affect your claim	ustle research to assist with Risk M	lanagement, <u>answering</u>
Where did your injury occur? (please tick)	Indoor	
	Outdoor	
What type of team were you playing in?	Women's	
	Men's	
	Mixed	
	Youth	
Surface at point of injury? (please tick)	Timber	
	Synthetic	
	Concrete / Asphalt	
	Other, please advise	
Weather conditions? (please tick)	Fine	
	Rain	
	Showers	
	Extreme Heat	
	Extreme Cold	
Surface Conditions? (please tick)	Wet	
	Dry	
	Other, please advise	



LOSS OF INCOME	INICOME	
(ONLY COMPLETE THIS SECTION IF YOU ARE CLAIMING FOR LOSS OF		es No
1.Can compensation be claimed under worker's compension income?		
Have you ever made any previous claims in respect to per insurance?	ersonal accident insurance or any other similar	
3.Have you engaged in any other income earning employe	ment since you have been injured?	
THE FOLLOWING SECTION MUST BE COMPLETED B'		
Name of employer:	Telephone Number: Fax Number:	
Address of employer:	State Pos	tcode
Date ceased work due to injury: / /	Date expected to resume normal duties: /	1
Employee weekly salary as at date of injury:  Average Gross Base Salary \$	Date commenced employment with company: / /	
Income Definition: ☐ Self Employed ☐ Full Time	☐ Part Time ☐ Casua	al
During the period of incapacity the employee has receive	ed	
\$ Sick Pay \$ Worker's Compensation \$ Other (please specify)	From        //	.l .l .l
A. IF EMPLOYED		
Salary officer's name:	Phone Number: ( )  Email:	
Salary officer's signature:	Date: / /	
, -		
Company Stamp:	ABN/ACN:	
B. IF SELF EMPLOYED		
Accountant's name:	Phone Number: ( )	
Accountant's signature: Accountant's Company Stamp:	Date: / /	



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(ONLY COMPLETE THIS SECTION					
Do not attach accounts per contribute to any charge Are you a member of an Are you a member of a R	s covered by Medicare Ambulance Service?	e (including the Med		)	permit us to
If yes, please provide de Hospital Cover? Extra's covering, Physio			l Yes □ No	)	
Itemised accounts and rules Insurance.	eceipts must be submi	tted together with d	etails of Benefit	s from any Private	Health
NAME OF PROVIDER	NATURE OF SERVICE E.G DENTAL PHYSIOTHERAPY ETC	DATE OF SERVICE	CHARGE	PRIVATE HEALTH FUND RECOVERY (IF APPLICABLE)	AMOUNT CLAIMABLE
				ss (if applicable)	
			TOTAL AMO	JUNI OF CLAIM	
If claiming physiotherapy	y or other specialist tre	atment, please prov	vide the name a	nd address of refe	ring doctor:
Name of Doctor:					



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AR No. 432898 Willis Australia Limited AFSL: 240600 Phone (02) 8599 8660 or local call cost only 1300 945 547 Completed claim forms should be sent to Fullerton Health Corporate Services, Level 10, 33 York Street, Sydney NSW 2000 or via email claims@fullertonheathcs.com.au

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### SPORTS INJURY ATTENDING PHYSICIAN'S REPORT

#### **IMPORTANT**

- 1. The patient is responsible for any fee for this statement.
- 2. This form can <u>only</u> be completed by the treating Medical Practitioner, Surgeon (Physiotherapist may complete for minor injuries only).
- 3. If "Yes" answered to any of the following, please give details.
- 4. Dashes or blank spaces are not acceptable.

TO BE COMPLETED BY THE ATTENDING PHYSI	CIAN
Patient's Full Name:	How long have you known the patient?
What date were you first consulted by the patient in connect	tion with the present injury? / /
Patient's Occupation:	
Are you the patient's regular general practitioner?	
What is the exact nature of the present injury? (Please deta	il symptoms and diagnosis)
Front	Head Head



Do you consider the patient's injury to be a new injury?	☐ Yes ☐ No
A recurrence of an old injury?	☐ Yes ☐ No
If yes, please state condition and advise when previous	treatment was given
Have you referred the patient to any other services or tr	eatment?
Please specify the type and approximate number of trea	atments required:
☐ Physiotherapy	
☐ Chiropractic	
	please specify
Are there any further remarks which may assist in asses	ssing this condition?
Is there any permanent disability at present?	☐ Yes ☐ No
ii yes, piease explain giving estimated percentage loss	of function
Was the patient obliged to cease work?	☐ Yes ☐ No
Was the patient obliged to sease work.	If Yes, from/
If an order do you are not the notice to recover	Some duties
If so, when do you expect the patient to resume:	
	Full duties
What date do you advise the patient may return to bask	etball?
Does the patient have any congenital defects or chronic	diseases?
If yes, please give dates, name of treating doctor and de	escribe
If the patient has been hospitalised, please give name o	of hospital and dates hospitalised:
Name of Hospital: Date	Admitted Date Released
I	1 1
CERTIFICATION BY ATTENDING PHYSICIAN	
I hereby certify I have personally examined the above named patient this claim form are consistent with the patient's injury.	and in my opinion the statements made in the Accident details section of
Name:	Telephone Number: ( )
Fax: ( )	Email:
Address:	
Signature:	Qualifications:
Date:	



METHOD OF PAYMENT
Should a benefit be payable for this claim, payments will be made by Electronic Funds Transfer (EFT) to a nominated bank account
Please complete the details below.
BANK ACCOUNT DETAILS
BSB number (all 6 digits are required here) Account Number
Account Holder's Full name:
Bank, Credit Union, Building Society name:
Branch:
Eranon:
DECLARATION
I hereby authorise Fullerton Health Corporate Services as agents of Arch Underwriting Limited to make any payments to the policy holder by Electronic Funds Transfer (EFT) into the above bank account. I understand and agree that the following conditions will apply:  • I agree that the payment is made when Fullerton Health Corporate Services has instructed its bank to
credit the nominated account and that we release Fullerton Health Corporate Services from any further liability in relation to this payment.
<ul> <li>Fullerton Health Corporate Services is not responsible for any delays in payment or errors due to factors outside its reasonable control, including delays or errors in the financial system or errors in the supplied account details.</li> </ul>
<ul> <li>I agree to Fullerton Health Corporate Services collecting, holding and maintaining the following personal information to authorise payments to my nominated bank account. I agree to Fullerton Health Corporate Services disclosure of this information, to Fullerton Health Corporate Services bank and my bank for the purpose and administration of processing my payment. I understand that I have the right to access or correct my personal information under the <i>Privacy Act 1988</i>. I understand that my failure to supply full details and to sign this declaration may result in my payment not being paid or my payment being paid into a wrong account.</li> </ul>
<ul> <li>I declare that the details in this application are true and correct and (where applicable) I am authorised on behalf of the Company to provide the information above.</li> </ul>
<ul> <li>I agree that my personal information may also be shared with 3x3 Hustle's insurance brokers, V-Insurance Group.</li> </ul>
Signature: Date:
Print Name:



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